



ONE YEAR LIMITED WARRANTY

Thank you for your purchase of the HydroWave. The HydroWave is warranted to the original owner for one year from the date of purchase against manufacturing defects in material and workmanship under normal use and service. This warranty does not extend to any other products or parts used with the HydroWave. Under this warranty, HydroWave will only repair or replace for manufacturing defects, at HydroWave's discretion for repair or replacement. This warranty is not transferable. Only the first, original purchaser can claim this warranty. After warranty expires or ownership changes, it is the responsibility of the owner to pay for parts and labor.

This Warranty is not applicable for the following:

1. Damage due to accident, misuse, abuse, vandalism or act of God (i.e. lightening, power fluctuations)
2. Improper or inadequate maintenance or installation.
3. Unauthorized modification
4. Damage in return transit
5. Normal wear of parts (wear & tear that occurs over time and with use)
6. Repairs made by an unauthorized party

How to return:

1. Contact our customer service representative at (855) 237-3699 for specific shipping information and to determine warranty coverage and to receive a Return Authorization Number (RMA).
2. For a valid warranty, the proof of purchase must be provided. The proof of purchase can be an invoice, packing slip or credit card statement showing date of purchase, amount, and where it was purchased.
3. Please include items in your return package such as defective part(s), the proof of purchase, owner's name, address, phone number and description of problem(s), and the assigned RMA. HydroWave will not service any units without their respective RMA number enclosed in their return shipment.
4. HydroWave is not responsible for package(s) lost in transit.
5. HydroWave will inspect your package and contact you accordingly.